

During this time of need, Caliber is confident we can provide transport services to COVID-19+ patients by being smart and persistent.

Caliber's Approach

- Designate vehicles in fleet for exclusive COVID-19+ patient transports.
- Supply all necessary Personal Protecting Equipment (PPE) and proper cleaning supplies for vehicles.
 - N95 mask or respirator for driver
 - Surgical mask for COVID-19+ patient
 - Disinfectant wipes and/or solutions
- Require additional training for all Transport Technicians and Transport Advisors.

Partnering for Good

Caliber has secured all necessary PPE and cleaning supplies in the quantities to cover every patient in every transport.

By partnering for resources, Caliber will be able to transport your patients and do so in a manner they are deserving of.

Caliber taken the lead and has given training to each driver so both they and the patient feel safe and secure in what they are doing.

Please see attached COVID-19 Policy Update

We thank you for your continued support,



Pam Calvert, RN

VP of Healthcare & Patient Experience, Caliber Care+Transport

Caliber is Built for Healthcare.

This means our number one priority is the health and safety of all the members of our community. We know you have questions and I want to personally assure you that we are monitoring the outbreak of the novel coronavirus (COVID-19) closely. We are consulting health experts and monitoring expert recommendations, including guidance from the World Health Organization (WHO), the Johns Hopkins University Coronavirus Resource Center, and local health officials.

Beyond simply monitoring the situation, we are taking active measures to make sure those under your care are safe and secure. **Caliber's standards remain the same:**

- Gloves with every patient, every time**
- Additional PPE as needed**
- Medical-grade disinfectant used between every patient, every time**
- Disposable linens for every stretcher transfer**
- Routine cleanings of vehicles' exteriors and interiors**

During this time of uncertainty, in addition to our standards of care, we're also:

- Triaging and screening in-home patients**
- Triaging and screening all staff in all locations, including questionnaire and temperature checks**
- Requiring masks for both driver and patient**
- Mandatory time-out for staff who present with symptoms**
- Mandatory testing for staff who present with COVID-19 specific symptoms**
- Fleet rotations for vehicle cleanings and "out-of-service" time**

Health and safety are all of our responsibilities. We encourage everyone to practice safety measures at home, work, and when out. Wash your hands with soap and water frequently, cover your nose and mouth with a tissue or your elbow if you have to sneeze or cough, and please stay home if you are sick. Take measures to avoid unnecessary contact with large crowds and confined gatherings of people to help slow the spread of COVID-19.

We thank you for your continued support, and we will continue to keep you informed as we take additional action.



Pam Calvert, RN

VP of Healthcare & Patient Experience, Caliber Care+Transport