



PATIENT TRANSPORT  
**BUILT FOR**  
**HEALTHCARE**





# EXPERTISE BEHIND EVERY TRANSPORT.

We've built our reputation one patient at a time. After completing more than 350,000 transports around the US, we are experts at what we do.

But we're not resting. After all, the most important trip isn't the one just completed. It's the next one you'll take.



## WE DO ONE THING. AND WE DO IT REALLY WELL.

Non-Emergency Medical Transport (NEMT) with Patient's 'Bedside-to-Doctor's Side' service.<sup>1</sup>

**Caliber** carries patients to and from appointments, discharges, and more.

AMBULATORY 

WHEELCHAIR 

STRETCHER<sup>2</sup> 

## CALIBER'S FIELD TECHS ARE THE FACE OF PATIENT CARE.

Caliber's field techs are thoroughly trained in safe handling and transport procedures from lifting protocols to infection prevention. They are prompt and efficient, all while showing compassion to every patient, every time.

## BEST IN CLASS PATIENT CARE. IT'S WHO WE ARE.<sup>3</sup>



ON-TIME  
ARRIVAL



MISSED  
APPOINTMENTS



AVG RETURN  
WAIT TIME

## IMPROVEMENTS IN CAPACITY AND REVENUE

We help free up nurses to focus on caring for patients, and eliminate work-related injuries. As clinical staff is freed from transport duties, their time is truly reinvested in patient care at the bedside. Recent studies show that higher nurse to patient ratios reduce readmission probability by 25%.

1. Unlike an ambulance, Caliber does not provide medical care. Caliber is not a substitute for emergency transport, please call 911 for emergencies. 2. Select cities. May offer Stretcher Chair Service as an alternative. 3. Average benchmarks for 2017.



# POWERFUL ONLINE TOOLS & ADVISORS.

Healthcare professionals are busy, we hear ya. Scheduling transports and getting ETAs, all while manning the station, is just crazy.

With you in mind, Caliber built Concierge, the online ordering portal that remembers patient history, addresses, and appointments.

We're giving you a little sanity back.

RESERVE ONLINE, BY  
PHONE, OR IN APP.  
EASY PEASY.

VISIT

[caliber.care](http://caliber.care)

Our powerful, yet user-friendly, site walks you through every step, 24/7/365.

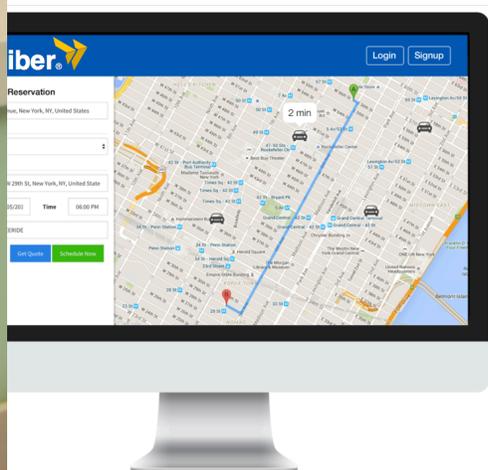
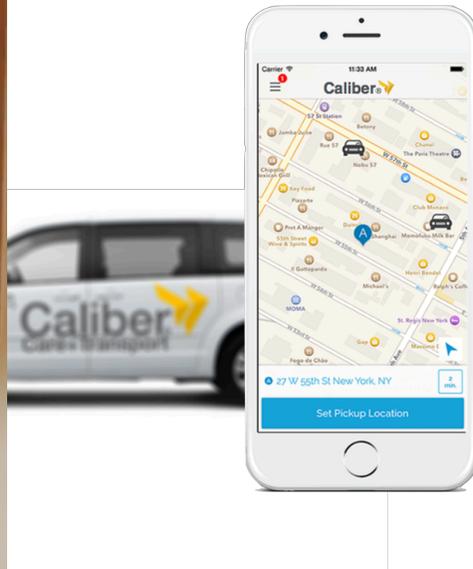
CALL

844-4-CALIBER (844-422-5423)

You can speak directly to one of our Care+Transport Advisors.

DOWNLOAD AND GO  
using the Caliber app

The perfect companion for facilities, families, or caregivers. Book trips, schedule multiple rides, view ETAs and drivers in real time, 24/7/365.



ONLINE BOOKING FOR  
CUSTOMERS &  
CONCIERGES

Caliber makes it easy to schedule rides right from [caliber.care](http://caliber.care). You can schedule rides, get quotes, view ride history, edit patients' profile, and manage credit cards.

Caliber also offers a unique concierge booking page for hospitals, facilities, and other partners.



# CONTROL BUDGETS WITH CONFIDENCE.

Happy admins, happy CFOs, happy patients, all in line with your budget.

Caliber's Clarity gives you the tools to see your transportation spend. Taking it a step further, with InSight, you can set up alerts and more, all in effort to control your budget.



## MAKING CENTS OF IT ALL. THINGS THAT ARE WATCHED & MEASURED, IMPROVE.

Caliber understands budgets. Heck, we have one too. Staying within budget, that's tricky. Until now.

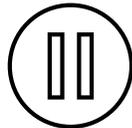
We're giving facilities the power to reduce transportation spend with two tools; InSight and Clarity.



**InSight** allows you to track usage and spend by resident, even identifying trips that may not meet medical necessity or fall outside the scope of your contract.



**InSight Alerts** can send a notification as you near preset thresholds, helping you stay on track.



**InSight Pause** will temporarily pause future reservations once you cross your budget for a period. You can then elect to snooze by trip and continue booking.



Clarity allows for facilities to receive both summary and detailed invoices. By seeing usage, cost breakdowns, and individual patient's folios, you can easily bill Medicaid, Medicare, and others.

Bill-Over-Bill shows trends, averages, and history, all in an effort to help reduce spend and those surprise high-bills.

# InSight



LET'S HELP YOU IDENTIFY OPPORTUNITIES IN TRANSPORTATION.

**COSTS CAN HIDE IN PLAIN SIGHT.  
DATA BRINGS IT ALL INTO VIEW.**

Insight's Business Intelligence (BI) Dashboards put it all together.

Millions of cells in a spreadsheet can't provide a clear picture of what's going on. A clear and concise chart sure can.

Power BI gives you real time feedback in engaging and easy-to-read charts, graphs, and dashboards.

Seeing only what's important and giving you the info to impact positive change.



Powered by  
**Microsoft®  
Power BI**

**MILLIONS OF DATA POINTS.  
COUNTLESS POSSIBILITIES FOR IMPROVEMENT.**

Insight gathers lots of data from lots of places. Don't worry, we make it easy to decipher.

Collecting data is easy and mostly automatic. Drivers' phones get GPS data, resident and asset usage, and report back unsafe driving. Caliber's dispatch software tracks trips by day, time, and address. It all happens in the background.



**TRACK THE THINGS THAT MATTER.**



Resident  
usage



Milage &  
Location



Assets



Day



Time



## SIMPLE AND TRANSPARENT. Clarity by Caliber.

When you know better, you can do better. At Caliber, we believe data is knowledge and the best way to communicate – that’s the Power Behind the Chevron.

Now, we want to help you, by sharing our data and trends.

With Clarity you’ll see more details on your usage overall and by patient. Showing you, by the numbers, how you’re using Caliber’s services and the areas where you could possibly save.

Transparency is easy when we’re open with the fares, passengers, and costs associated with each and every trip.

We hope you see the value in the simplicity. With Caliber, you’re only paying for what you use, and you’ll never see an overage or price surge.

**Caliber Care+Transport**  
CLARITY  
Here's a look at your invoice and the...  
Helping you save where you can, using our services w...  
care for your residents – that's the Power Behind the

	Current	Previous	Difference
Number of Total Trips	98	82	+16
Average Miles per Trip	7	8	-1
Average Cost per Trip	\$66	\$69	-\$3
Average Trips by Patient	2.8	2.3	+0.5
Total Invoice	\$6,486	\$5,658	+\$828

**The Last 60 Days**  
Avg Invoice of \$6,020

**Invoice Summary:**  
Invoice Date: 3/9/2017  
Amount Due: \$2,394.00  
Due Date: 4/1/2017

**Power Behind the Chevron**